




# Dynamic Group

*Computer & Networks Solutions*



## Company Profile





# Introduction

Technology has become critical to every business, large or small. Technology is also more complex today because it touches so many aspects of a business, so managing it all and simply keeping things running smoothly have become not only time-intensive, but also difficult for many organizations.

Dynamic Group Company Founded in 2003, Specialized in the field of computers and network solutions, providing multi range of products Servers, Computer desktops, Laptops, Printers, Photocopiers, Multimedia Projectors, Network solutions, Wireless, Switching, routing and Remote Access.


We Aim At Dynamic Group Company to achieve customer satisfaction and appreciating by offering several services, including sale services, product maintenance service contracts.





# Introduction

In order to achieve higher level of efficiency in services, a qualified team of engineers, and skilled technicians offer maintenance service and after sale services in order to achieve customers satisfaction and meet their expectations.



Dynamic Group provides your business with a complete technology solution – at a fraction of the cost. From Our 24×7 Network & Security Operations Centre, around-the-clock engineers will:

- ∅ Keep your systems & network up & running
- ∅ Identify security threats and protect your assets
- ∅ Decrease costs and increase productivity




# Introduction

- Our vision is to see everyone and everything participating on the network.
- Our mission is to create technologies and fuel communities that enable sharing and participation.
- Our Cause is to eliminate the digital divide. Eliminating the digital divide allows everyone to take part in opportunities and contribute to solutions regardless of their geographic location or economic situation.






# Introduction

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- We are dedicated to providing quality, on-site service to home users and small to medium businesses. Our staff are experts at networking, computer & network security, software training, virus and spy-ware removal, custom PC and server design, repair and upgrade.
  - All of the products that we sell can be delivered and professionally installed at your home or office by one of our specialists. Sold products come with manufacturers warranty for parts (usually 1-3 years depending on manufacturer) .



# Network Solutions

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- When you get your Personal Computers connected, you have a Network of PCs which makes up the Local Area Network/s (LAN) and LANs make up Wide Area Network/s (WAN) and WANs make up the World Wide Web also known as the Internet. (International Network)
  - We specialize in setting up a total wireless network solution, particularly for professionals who operate their business from remote locations or on the road.



# Network Solutions

- Networks are not only good for file share; you can also share hardware between your PCs.
- You can share Hard Disk Drives mostly backup purposes, printers, modems and processor power via servers.
- When you connect a strong and fast server to your network and save files to it although the rest of your PCs hooked up to the Network are not that fast, it is going to boost the entire Networks performance.





# Servers

- If you have a need for a file served system, then you can rely on us to provide hardware, configuration and installation to meet your criteria. If you are not quite certain exactly what your requirements are, then we can provide all the help and assistance that you need.
- Small groups may not need a dedicated server. This can be a financial boon. Small companies can rarely afford to have capital tied up in a server if it is not needed. Simple file sharing, printer sharing, and even multi-user internet access is not an immediate requirement for a dedicated fileserver. If you already have more than one PC, getting them networked to enable file and printer sharing can be carried out extremely cheaply.





# Servers

- Fileservers need not be expensive. For small groups, a standard machine will usually suffice. However, we provide a full range of facilities up larger corporate level. If you need the ultimate reliability of redundant PSUS, hot-pluggable RAID, UPS, DAT or any other configuration, we can provide a competitive quote. Again, if you are uncertain of what you need, please contact us.
- We can configure systems to allow remote access. This may be to allow users to dial in from home (or from a laptop computer) and collect email or work on files; or it may be to allow remote access for maintenance or updates.
- We cover all major Network Operating Systems, and we can provide a complete turn-key solution, or we can provide any support that your own personnel require. We will even come in and show you what to do and let you get on with it, it that is what you require!





# Areas

- We cover supply of all hardware, computers, servers, printers, hubs, modems, peripherals, monitors etc.
- We supply off-the-shelf software, or we can write software to match your requirements. We can develop databases and applications.
- We can design and install complete systems. We can cable, network and configure hardware.
- We can upgrade and repair systems and hardware. We can also offer on-site support on a regular basis, or ad-hoc. By arrangement, we can offer evening and weekend support at no extra cost (please book during normal office hours).
- We can install VPNs and remote access for teleworkers or maintenance, link offices via the Internet etc.



# Areas

- 'Virtual IT Department'. Smaller companies seldom wish to employ an IT specialist. Even larger companies may not wish to pay the salaries of a highly experienced IT expert. Computer solutions will become your Virtual IT Department - to be called on only when required.
- We can arrange design and hosting of Web sites. From a simple design (like this) to complex graphics or Credit Card trade sites.
- We do NOT charge extra for pre-booked weekend and evening appointments.
- We do offer an Emergency 24 Hour call-out service for instant attendance of out-of-hours problems. Please note that this is ONLY for on-site attendance and is charged at double our hourly rate.




# Hardware

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- We can supply all levels of hardware. From complete PCs, laptops and servers, through to individual parts and components.
  - We can supply peripherals, networking items and accessories.
  - We have an installation service that many of our customers take advantage of.
  - We have access to all major manufacturers of printers, monitors, scanners, networking, components, software and other products.
  - We aim to supply items of known good quality. We will not, therefore, supply cut-price, unbranded items. However, our customers realise that hardware that we feel is not worth supplying, is probably not worth buying!
  - If you are looking for hardware, please drop us a line or give us a ring - we will aim to match prices from similar outlets.



# Type of Service

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- Turnkey Solutions
  - Virtual IT Department
  - Supply of hardware and/or software
  - Repairs/Upgrades to Hardware & Software
  - installation of systems - one to many PCs
  - Internet connections/routers/wide area networks/VPNs
  - Web sites - one page, simple design (like this) to complex Credit card sites
  - Software development
  - Consultancy (allowing you to sub-contract or carry out the work in-house)
  - Telephone systems
  - On-Site or in-house work carried out



# Capabilities

We cover the following areas:

- **Hardware Supply**

We can source all hardware. We supply PCs built to order. For more details of how we can save you money and time, visit our 'Hardware' section on this site.

- **Networking**

We can design, install, maintain and repair networks. If you would like to see how even the smallest companies can benefit from networking, visit our 'Networking' page.

- **Internet/WAN**

As well as setting up connections to the internet for individual PCs or entire networks, we can link offices, arrange remote access for home/remote workers, set up ADSL or ISDN connections.





# Capabilities

- **Upgrades & Repairs.**

Often only minor upgrades are required to make an older machine more capable. However, we can provide a full upgrade service, and carry out all repairs. Our 'Upgrade & Repair' page outlines some of the options.

- **Software**

We can write bespoke software, or arrange supply of virtually any off-the-shelf package. Many users are not able to reap the benefits of expensive hardware simply because they have unsuitable software. Browse our 'Software' page to see how we may be able to help.

- **Support**

We can provide all the support that you need. Once you are our customer, we look after you - if you have a problem you can contact us and we'll sort it out, without cost if it is related to equipment or systems that we have provided. We don't charge a retainer, demand on-site warranty purchases or anything similar (unless you specifically require it). We become your 'Virtual IT department'.





# Capabilities

- **Engineers and Consultants**

We can provide consultancy on most aspects of computer work, this will usually be charged at our standard hourly rate. In addition, we can provide engineers to work on-site for less cost. This is ideal if you require some extra 'hands' in your IT department for a matter of hours, or days or even long-term. Again, there is no need for a contract. You can just opt-out if your requirements change.

- **Telephone systems**

We can install and maintain Panasonic telephone systems, including the linking of Branch Offices and Home Workers via the Internet.



# Contact Us

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